First Aid 98

Fixes Windows Problems... Automatically!

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First Aid fixes more Windows problems more automatically than any other software. First Aid's advanced database of solutions fixes more than 10,000 common PC problems like software and hardware conflicts, configuration issues, multimedia glitches, Web connection hassles and buggy components. With just one button, First Aid gives your PC a complete "Check-Up" and automatically fixes the problems it finds.

"*&%#@*%!" Is this an expression that comes to mind when dealing with your PC? Computers were designed to make your life easier but often they end up doing just the opposite. Nothing is more frustrating than having a PC that doesn't work and not knowing what to do. With First Aid these frustrations can be a thing of the past. First Aid alerts you when it senses trouble and explains the problem in plain language. Just click "AutoFix" and First Aid does the rest.

Here's What First Aid Will Do For You:

- Warn you in advance of hard drive failures

- Correct tens of thousands of known problems and help keep your PC conflict free

- Take the risk and hassle out of adding new programs and multimedia cards

- Search the Internet to find the latest solutions

- Act as your personal, 24-hour technical support expert

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MORE POWER TO YOU™
www.cybermedia.com

So What Happens When You Do Have A Problem?

Do any of these scenarios sound familiar?

1) After hours of working on a project your computer freezes minutes from a deadline. You do everything you know to get the computer working again, but you end up having to reboot, losing most of your work in the process.

2) You just bought a really cool game, but no matter what you do, it just won't work. You call technical support and end up spending twice what you paid for the game in phone bills.

3) Your PC won't start up correctly. You call your friend who knows everything about computers, but he's not answering his phone. Maybe it's because you call him so often he has started screening his phone calls.

Why is First Aid® Your Best Choice?

Should've Had First Aid.

With First Aid these scenarios would be a thing of the past. In fact, First Aid fixes the widest range of PC problems with just one click. Here are just a few of the things First Aid checks:

- Do your Windows applications work properly?
- Does your multimedia (video, sound, DVD and CD) work optimally?
- Does your PC have any hardware conflicts?
- Do you have trouble with your Web connection?
- Is your printer setup correctly?

• It's Easy to Use!
"You do not have to be a techie to run this program."
— PC Computing

• It's Complete!
"The aisles are loaded with utility programs... First Aid's advantage is that it's a friendly package that will prevent and mitigate most common disasters without demanding much from users in return."
— The Washington Post

• It's Essential!
"First Aid from CyberMedia can be a big help... an assortment of tools that makes running Windows easier."
— Business Week

• It's a Great Value!
"...the package is easily worth the modest...price tag."
— Computer Shopper

Fixes Every Day PC Problems!

First Aid uses the world's most advanced database of solutions to fix tens of thousands of common problems PC users experience every day: problems such as configuration errors, conflicts between software and hardware, and Internet connection difficulties. If First Aid finds a problem, it will fix it automatically.

Solves Even the Most Complex Problems!

First Aid stays on the job until the problem is solved. It guides you through a series of interactive questions, "How do I?" videos, and automated tasks. It can even send an e-mail to the software/hardware manufacturer with detailed information about the problem so you can get it solved.

Free Online Updates!

First Aid gets even smarter over time by gathering new fixes to add to its advanced database of solutions. Just click "Update Now" to download the latest fixes to keep your PC problem free. (Internet connection required.)
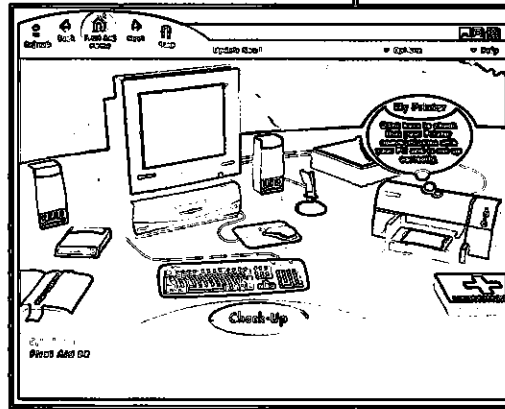
Prevents PC Disasters!

First Aid continuously protects your PC against crashes, software lock ups and more! First Aid will even warn you days in advance before your hard drive is likely to fail. Now you won't be at risk for losing your work and valuable records.
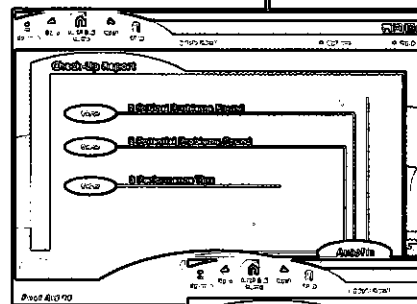
Emergency Repair.

PC won't start up correctly? Now First Aid's new emergency recovery system rebuilds Windows. Using its extensive database of solutions, First Aid will check each critical component of Windows to make sure all files are working properly. When a problem is encountered, First Aid fixes it by readjusting your system or reinstalling missing or damaged files.
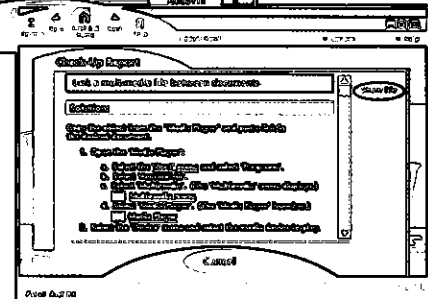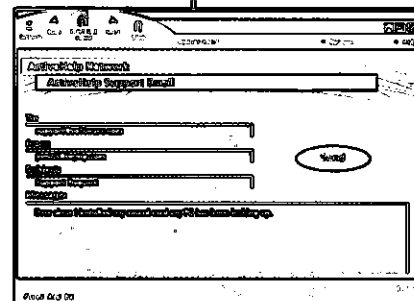
So Why Get Frustrated? Get First Aid!

Click "Check-Up" to give your PC a "complete physical" or just click where it hurts to diagnose a specific problem.

First Aid fixes most problems simply when you click the "AutoFix" button.

For more complicated problems, First Aid guides you through easy steps to a resolution and even offers "How To" videos.

When you experience a problem that First Aid does not know about yet, you can send an ActiveHelp Support E-mail to the manufacturer. Included in the e-mail is your PC's system information, everything First Aid did to try to fix the problem, and a description of the problem in your own words.

First Aid 98 ®

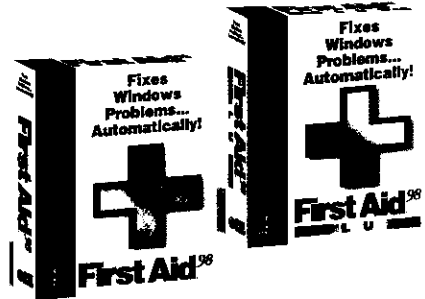| Features	First Aid	First Aid Deluxe
Checks your entire PC for hardware and software problems — with just one button	●	●
Checks for conflicts between your hardware and software components	●	●
Provides comprehensive crash protection — and downloads bug fixes to prevent new ones	●	●
Warns you days before your hard drive is likely to fail (SMART drives only)	●	●
Guides you through more complex problems by showing "How to" videos	●	●
Allows you to "Undo" repairs made (so it's always safe to use)	●	●
Fixes problems in more than 10,000 Windows programs	●	●
Lets you recover from a bad software or hardware upgrade	●	●
Checks all multimedia components and repairs any problems found — with the click of the mouse	●	●
Checks your Internet and modem setup and repairs any problems found — with the click of a mouse	●	●
Searches its database and thousands of Web sites to guide you to the answer	●	●
Finds and replaces damaged system and program files	●	●
Sends an e-mail message to the software/hardware manufacturer to help resolve tougher problems	●	●
Automatically learns about new PC problems and software conflicts as they are discovered	●	●
Provides free online updates	●	●
Full virus protection from Trend Micro: • Scans for thousands of viruses • Free virus definition updates using the Internet • Continuous virus coverage • Full virus removal	● ●	● ● ● ●
Complete PC Cleaning Kit and Guide including materials to clean your: • Computer monitor • Keyboard and mouse • Disk drive • CD-ROMs • CPU exterior		● ● ● ● ●

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System Requirements:
Intel® 486 DX or higher, Pentium® recommended
Windows 95
8 MB RAM minimum
Hard Drive with minimum 65 MB free disk space for install
256 color VGA or higher monitor
4X CD-ROM recommended
Certain features enhanced by Internet connection.

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First Aid 98

First Aid 98 provides PC users with the widest range of automatic fixes to common computer problems. First Aid's expanded Knowledge Base of known problems such as software conflicts, buggy components, and configuration issues offers users an intuitive solution to computer hassles. Now PC users can fix most problems with one mouse click. Even if your PC fails to start-up, First Aid's unique, emergency recovery system can quickly rebuild Windows. First Aid will even find and replace damaged files.

LOOK WHAT'S NEW FOR 98:

REFINED USER INTERFACE!

First Aid's new interface is easier to use than before. Users can give their PC a complete "Check-Up" or zero-in on a single PC component.

SMARTER, MORE AUTOMATIC FIXES!

First Aid 98 fixes tens of thousands of Windows problems with a single mouse click. First Aid's expanded database of solutions allows it to stay on the job until the problem is solved. In the rare case when you experience a problem that First Aid does not know about yet, you can send an ActiveHelp Support E-mail to the manufacturer. Included in the e-mail is the PC's system information, everything First Aid did to fix the problem, and a description of the problem in your own words.

EMERGENCY RECOVERY SYSTEM!

PC won't start up correctly? First Aid's new, emergency recovery system now rebuilds Windows. Using its extensive Knowledge Base, First Aid will check every critical component of Windows to make sure all files are working properly. When a problem is encountered, First Aid fixes it by either readjusting your system or reinstalling missing or damaged files.

FINDS AND REPLACES DAMAGED FILES!

Plagued by damaged files? First Aid checks to see if actual program files (VXDs, DLLs, 386s etc.) are damaged and replaces the damaged files with their originals (which First Aid reinstalls from the CD).

FIXES ALL ASPECTS OF YOUR WEB CONNECTION!

Having trouble with your Web connection? First Aid examines your entire PC Internet setup from modem, to browser, to Internet Service Provider (including plug-ins) and reassembles any portion that is broken. It updates or reinstalls files as needed, and makes sure you are connected for optimum performance.

CONFLICT RESOLUTION!

Ever wonder why your PC is misbehaving? First Aid will scan your entire PC to see if conflicts caused by buggy software, out-of-sync technical standards, or incorrect registry settings are the culprit. First Aid will correct the problem by updating the troublesome component or driver.

HOW TO VIDEOS!

First Aid answers hundreds of "How do I...?" computer questions via informative videos and/or automated tasks which show the user exactly how to perform a specific function.